

ITB – Information Technology Services

Addendum 2

1. What is the Boca Raton airport expecting from the pricing structure/ how we can map or match the scope for arriving at the exact prices?

-Please see Section 8, Page 20 of the bid documents.

2. What is the current physical inventory for BRAA (i.e. servers, switches, routers, firewalls, desktops, laptops, and other devices)?

-BRAA currently has: 2 Firewalls, 5 Wireless APs, 4 Switches, 14 Workstations, 2 Windows Servers, 1 VMWare Host Server, 1 BDR Server.

3. Who is the current provider of services to BRAA?

-Simplifly.

4. What is the current budget for these services?

-BRAA has a specific IT budget allocated but is adjustable depending upon award of the contract.

5. How many service tickets were handled for 2019?

-BRAA had approximately 120 service tickets for 2019.